

Section B. Institution Record: Search

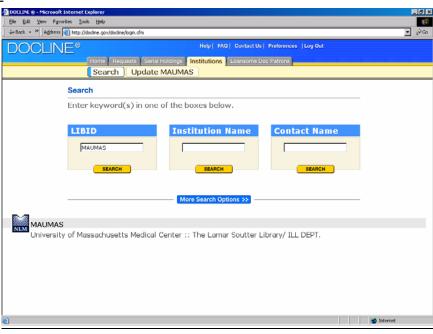
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B-1. Search Records: by LIBID, Institution, or Contact Name

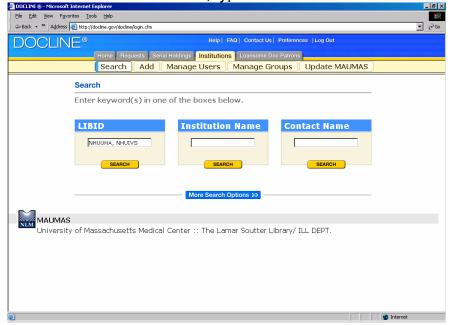
Enter LIBID, if known -



I

<u>Tip</u>: To retrieve multiple institution records simultaneously, enter complete LIBIDs followed by a space or a comma.

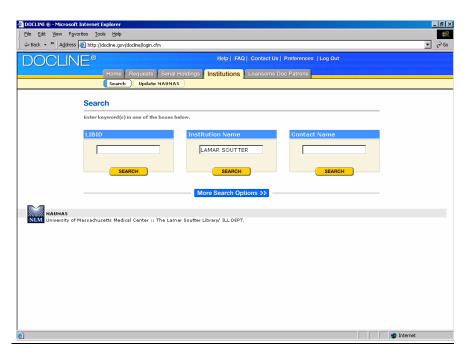
Example: To view Institution records for UNH, type in LIBID's -



B-1. Search Records: by LIBID, Institution, or Contact Name

When searching by the Institution (or Library) Name, all three names in the Institution, Document Delivery, and Billing Address fields are searched.

Example: To search for the Institution record of the "Lamar Soutter Library", type in Institution Name -



STEP	ACTION: Find Institution by Name
1	On the DOCLINE navigation bar, select Institutions.
2	In the Institution Name input box, enter keywords from the institution name.
3	Click Enter -or click Search.

B-1. Search Records: by LIBID, Institution, or Contact Name

Tip: To perform a truncated search, enter an asterisk (*) at the beginning or end of a word.

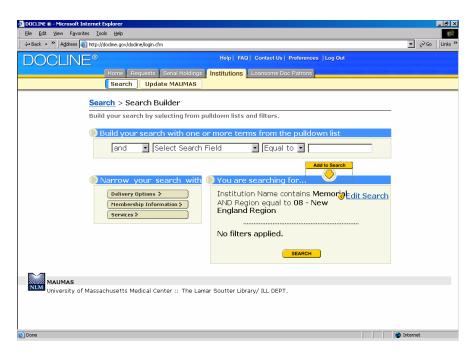
To perform a phrase search, enter the search terms within double quotation marks.

Examples: V* AFFAIR*

*FIELD

"MEMORIAL LIBRARY"

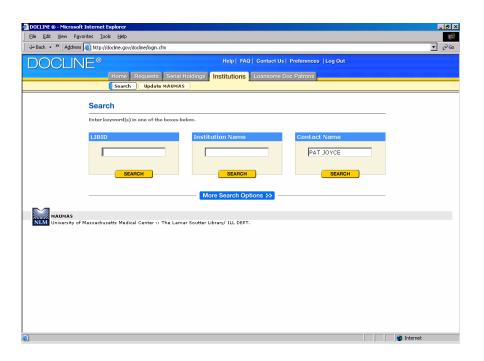
Example: To search for a library in New England with "Memorial" as a portion of the library name, create two separate search criteria lines --



Click **Search** and you should arrive with 49 results. Click the name link of your selection.

B-1. Search Records: by LIBID, Institution, or Contact Name

Type in desired contact name -



Contact names are stored as first name, middle name, last name in the database. Phrase searching should be limited to search only one part of the name, e.g. search "Mary Beth", not "Jane Smith".

STEP	ACTION: Find Institution by Contact
1	On the DOCLINE navigation bar, select Institutions.
2	In the Contact Name input box, enter one or more words from the person's name.
3	Click Enter -or Search.
View	A list of institutions matching your search criteria display sorted by institution name.

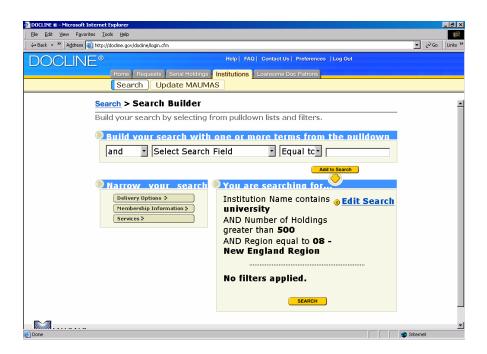


<u>Tip:</u> To perform a truncation search, enter an asterisk (*) at the beginning or end of a word. (MICH*, *STEIN)

B-2. SearchBuilder: Find institutions by Multiple Search Criteria

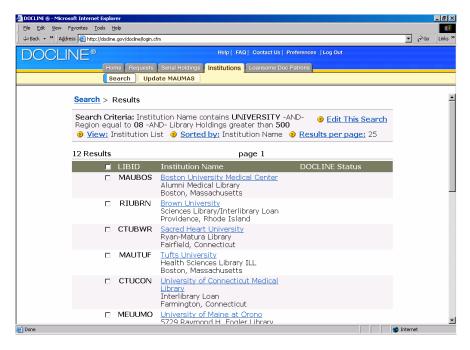
STEP	ACTION: Find Institution by Multiple Criteria
1	On the DOCLINE navigation bar, select Institutions.
2	Select More Search Options.
3	 (Optional) To query a specific field in the institution record: a. Select the desired Search Field to query b. Select or enter search term (e.g. Contains, Equal to, Begins with, etc.) Note: Depending upon the Search Field selected, select from a drop-down list (e.g. Library Group or State/Province) -or- type in value (e.g. City or OCLC code). c. Click Add to Search.

Example: Using *SearchBuilder*, search for academic institutions (universities) in New England with serial holdings in excess of 500 titles -

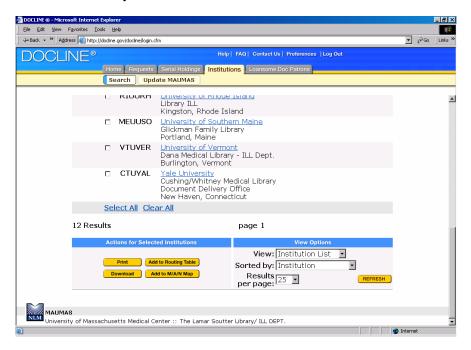


B-2. SearchBuilder: Find institutions by Multiple Search Criteria

The search produced 12 results -



Check off selections and click on yellow Action buttons -



B-2. SearchBuilder: Find institutions by Multiple Search Criteria

STEP	ACTION: Find Institution by Multiple Criteria + Filters
1	On the DOCLINE navigation bar, select Institutions .
2	Select More Search Options.
3	(Optional) To query a specific field in the institution record: a. Select the desired <i>Search Field</i> to query b. Select or enter search term (e.g. Contains, Equal to, Begins with, etc.) Note: Depending upon the <i>Search Field</i> selected, select from a drop-down list (e.g. Library Group or State/Province) -or- type in value (e.g. City or OCLC code). c. Click Add to Search .
4	(Optional) To search additional fields, select the Boolean operator, repeat Step 3.
5	 (Optional) To limit your search results a. Click any of the buttons in the <i>Filters</i> box (Delivery Methods, Membership Information, or Services) b. Select the search limits to apply to the search c. Click Add to Search.
6	Click Search.

In addition to a host of search criteria, the *SearchBuilder* tool provides a number of filters to narrow your search.

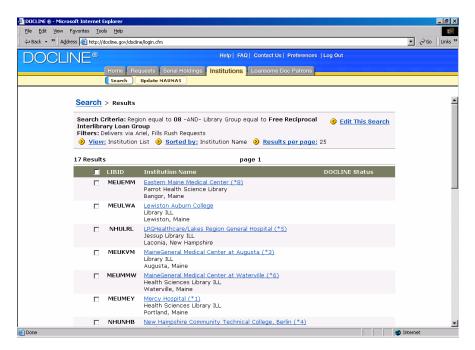
Example: Using *SearchBuilder*, search for Institutions in New England that participate in FreeShare and provide RUSH requests using Ariel --

B-2. SearchBuilder: Find institutions by Multiple Search Criteria

Using *SearchBuilder*, search for institutions in New England that participate in FreeShare and will deliver RUSH requests using Ariel -



This search yielded 17 results -



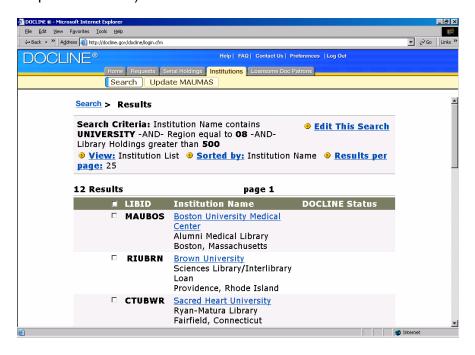
B-3. Change View Options for SearchBuilder Results

STEP	ACTION: Change View Option
1	On the Search Results page, click the View link in the search criteria display area.
View	The Search Results page is repositioned to display the <i>View Options</i> area.
2	Select the data element for sorting the display from the Sort drop-down list
3	Click Refresh.

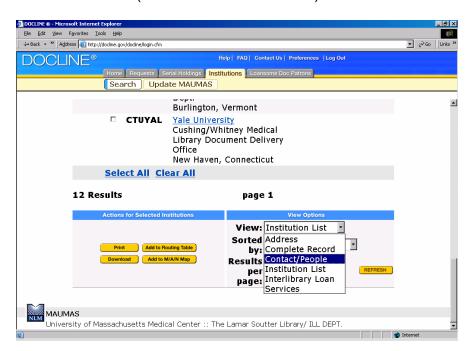
Example: For the search results from the previous page, change the view option from "Institution List" (default) to "Contact / People" -

B-3. Change View Options for SearchBuilder Results

Click View (at the top of the screen) -



Click drop-down list arrow for View (at the bottom of the screen) -



B-4. Change Output Display for Search Results

STEP	ACTION: Change Sort Order
1	On the Search Results page, click the View link in the search criteria display area.
View	The Search Results page is repositioned to display the View Options area.
2	Select one of the five categories of information to display from the <i>View</i> drop-down list. Address: Displays institution, document delivery, and billing address Contact/People: Displays all of the institution's staff contact information Institution List: Displays a list of the institutions with name, city, and state/province. Interlibrary Loan: Displays details of the institution's ILL services and costs Services: Displays a summary of the institution's offered ILL, Loansome Doc, and other services recorded in their institution record.
3	Click Refresh.

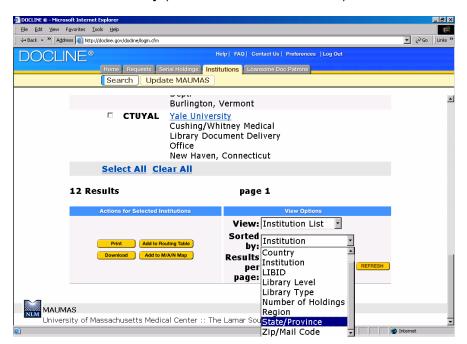
Example: For the current set of search, you've decided to change the sort order **from** "Institution" (default) **to** "State/Province" --

B-4. Change Output Display for Search Results

Click Sorted by (at the top of the screen) -



Click drop-down list arrow for **Sorted by** (at the bottom of the screen) -



B-4. Change Output Display for Search Results

STEP	ACTION: Change Number Records Displayed Per Page
1	On the Search Results page, click the View link in the search criteria display area.
View	The Search Results page is repositioned to display the <i>View Options</i> area.
2	Select the number of institutions to display from the <i>Results per page</i> drop-down list.
3	Click Refresh.

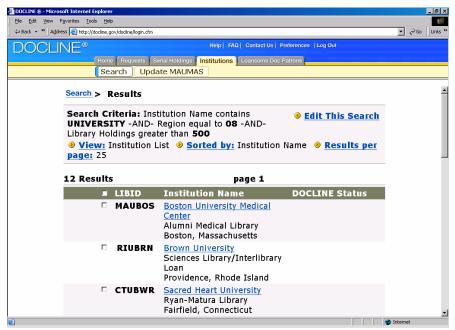
Notes:

- The options listed in the number of records list are linked to the View selected.
- Views that contain large amounts of data will allow fewer displays of records.

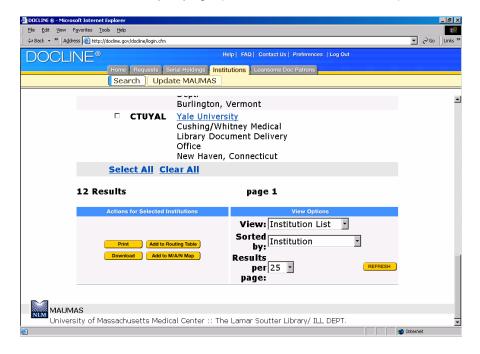
Example: For the current search, suppose you want to print out all of the results on a single sheet of paper, changing the number of records displayed per page **from** "25" (default) **to** "50" --

B-4. Change Output Display for Search Results

Click Sorted by (at the top of the screen) -



Click drop-down list arrow for Results per page (at the bottom of the screen) -



B-5. Modify Your Search Query

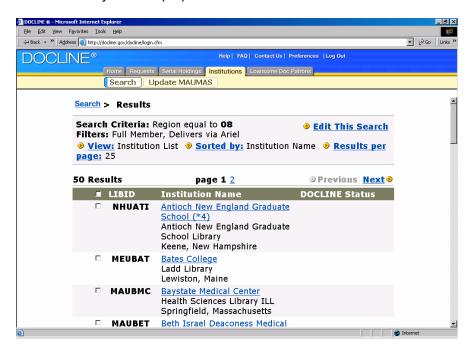
STEP	ACTION: Modify Search Query
1	On the Search Results page, click Edit This Search in the search criteria display area.
View	Your current search query is displayed on the Edit your search page.
2	You can modify your search query by: Selecting a different Search Field and / or modifying the search term Add additional criteria by clicking Add Another Line Remove criteria by clicking delete to remove an entry.
3	To modify your search filters, click Edit Filters Select or deselect any criteria to modify your search filters Click Add to Search.
4	Click Search.

Example: You begin a search for Arielists in New England that are Full members of the NN/LM network -

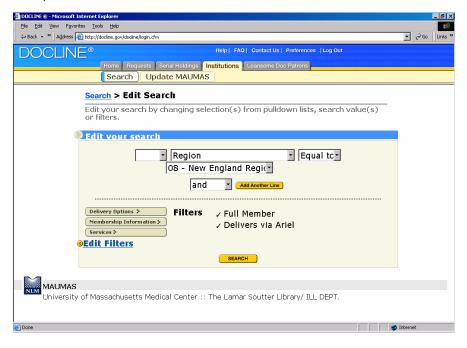


B-5. Modify Your Search Query

The search produces too many results (50) --

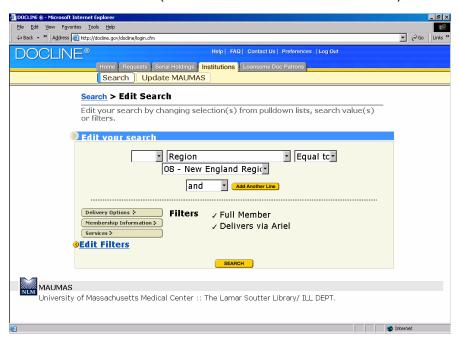


So you decide to modify the search to "fine tune" the results, by clicking "Edit This Search" link (upper right corner of screen) -

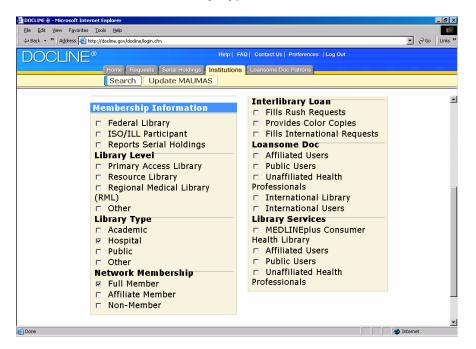


B-5. Modify Your Search Query

Now you click the blue "Edit Filters" link (at the lower left corner of the screen) -

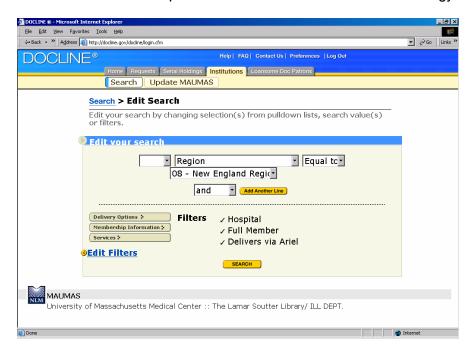


Check "Hospital" filters checkbox, under Library Type and click Add to Search -

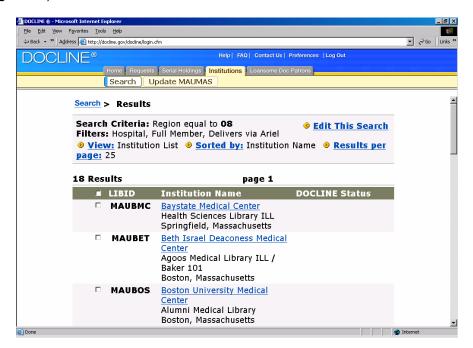


B-5. Modify Your Search Query

You can see the additional filter for "Hospital" has been added to the search strategy -



Click **Search**, and you can see you have narrowed results down to 18 (enough to fit into an open cell in your Routing Table) -



B-6. Add Institutions Direct from SearchBuilder to Table

STEP	ACTION: Add Institutions to Routing Table from SearchBuilder
1	On the Search Results page, select the institutions to be added to your Routing Table by clicking in the check box next to the institution name.
2	Scroll to the bottom of the page to the Actions for Selected Institutions area Click Add to Routing Table .
View	A confirmation page displays indicating the institutions about to be added to the Routing Table Workspace and any which could not be added and why. For example, non-DOCLINE libraries cannot be added to a Routing Table. The Workspace is a holding area from which libraries can manage their Routing Table.
3	Click Add and Proceed to Routing Table to add the listed institutions to your Workspace and proceed to your Routing Table for updating. - or - Click Add and Return to Results to add the listed institutions to your Workspace and return to your search results. You can continue searching and adding more institutions to the Workspace or proceed to other tasks. You can access your Routing Table at any time by selecting Institutions, then Update <your libid=""> from the DOCLINE navigation bar. The Workspace is retained even if you log out of DOCLINE. -or- Click Cancel to abandon the action.</your>



Example: Let's search for **FreeShare** libraries in the **Greater Midwest** states that are members of the **NN/LM** network, will provide **RUSH** requests, and support **Ariel** as a delivery method -

B-6. Add Institutions Direct from SearchBuilder to Table

Our search is comprised of 2 lines of search criteria and 3 filters -

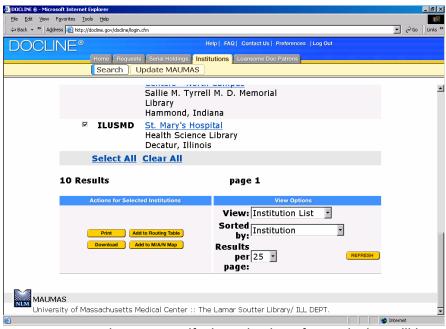


Click **Search**, and we end up with 10 results -

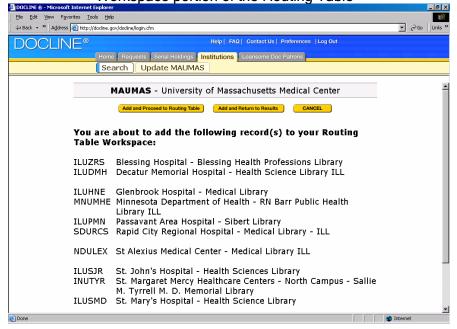


B-6. Add Institutions Direct from SearchBuilder to Table

If we then take our example from the previous page, and click the blue "Select All" page link (at the bottom of the list), followed by a click to Add to Routing Table –

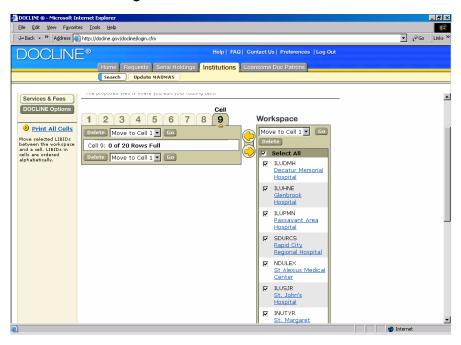


A preview screen pops up, prompting us to verify the selection of records that will be added to the Workspace portion of the Routing Table -

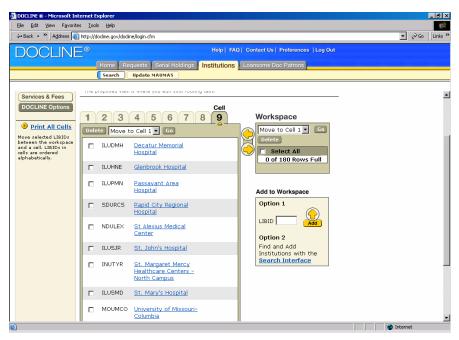


B-6. Add Institutions Direct from SearchBuilder to Table

Click Add and Proceed to Routing Table -

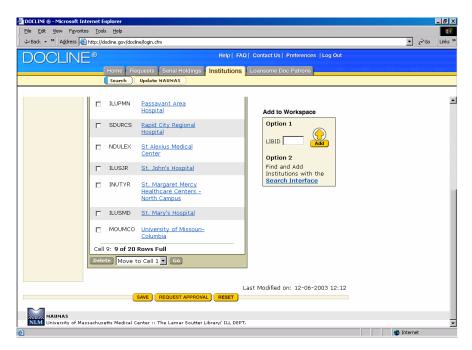


Check **Select All** checkbox in the Workspace box, select a cell (*e.g.* Cell 9) from the cell tab list, and click the **left yellow arrow** in the Workspace box -

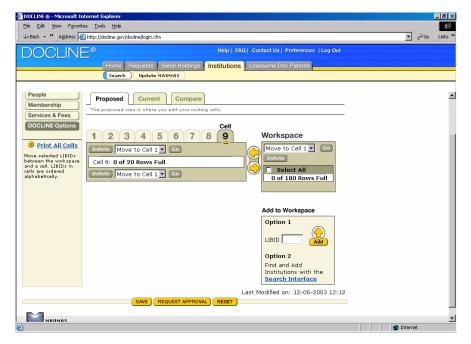


B-6. Add Institutions Direct from SearchBuilder to Table

To incorporate these institutions into the Routing Table, click **Save.** To actually have them "activated" for routing, they still must be approved by your DOCLINE Coordinator for approval. Click **Request Approval** -or— if you change your mind and want to remove them from the Routing Table space, click **Reset** -



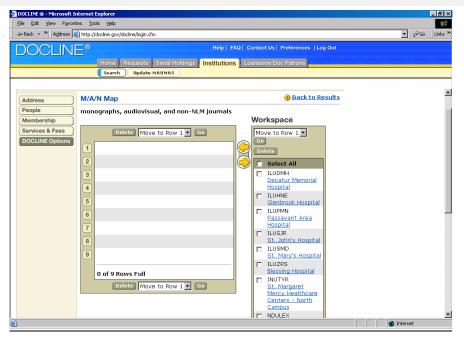
To remove these institutions from the Workspace, click Select All and click Delete -



B-7. Add Institutions Direct from SearchBuilder to M/A/N Map

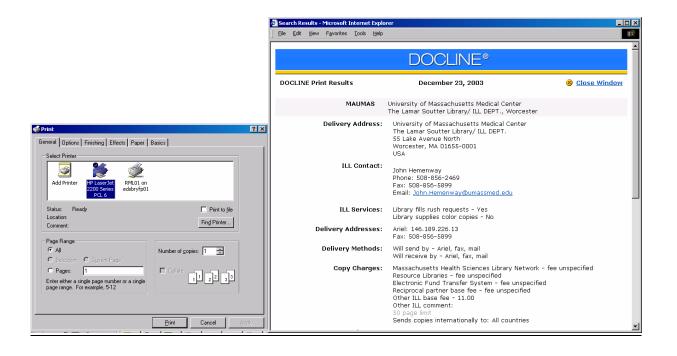
The process is the same as adding to the Routing Table, <u>except</u>: [a.] clicking **Add to M/A/N Map**; [b.] the M/A/N Map is comprised of a single cell; and [c.] there is no "Approval" process –

STEP	ACTION: Add Institutions to MAN Map from Search
1	On the Search Results page, select the institutions to be added to your Routing Table by clicking in the check box next to the institution name.
2	Scroll to the bottom of the page to the Actions for Selected Institutions area Click Add to M/A/N Map .
View	A confirmation page displays indicating the institutions about to be added to the Routing Table Workspace and any which could not be added and why. For example, non-DOCLINE libraries cannot be added to a Routing Table. The Workspace is a holding area to manage your Routing Table.
3	Click Add and Proceed to M/A/N Map to add the listed institutions to your Workspace and proceed to your M/A/N Map for updating. -or- Click Add and Return to Results to add the listed institutions to your Workspace and return to your search results. You can continue searching and adding more institutions to the Workspace. You can edit your M/A/N Map at any time by selecting Institutions, then Update <your libid=""> from the DOCLINE navigation bar. The Workspace is retained even if you log out of DOCLINE. -or- Click Cancel to abandon adding institutions to your Routing Table.</your>



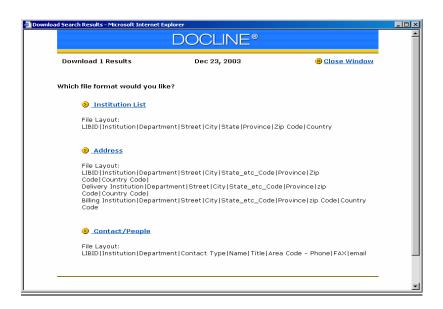
B-8. Print Search Results

STEP	ACTION: Print Search Results
1	On the Search Results page, select the institutions to be printed by clicking in the check box next to the institution name. -or- Select all institutions on the page by clicking the check box in the header bar next to the label LIBID or the clicking Select All at the bottom of the page.
2	Scroll to the bottom of the page to the Actions for Selected Institutions area. Click Print.
View	A new window opens with the selected institutions displayed in the View format of the Search Results page.
3	On the Print dialog window, click Print .
4	Click Close window to close the secondary window.



B-9. Download Search Results

STEP	ACTION: Download Search Results
1	On the "Search Results" page, select the institutions to be downloaded by clicking in the check box next to the institution name . -or- Select all institutions on the page by clicking the check box in the header bar next to the label LIBID -or— by clicking Select All at the bottom of the page.
2	Scroll to the bottom of the page to the Actions for Selected Institutions area. Click Download .
3	On the Download Search Results window, select one of the three information views to download: Institution List Address Contact / People
4	On the "File Download" dialog window, select Save this file to disk and click OK.
5	Choose the location where the file will be saved.
6	Name the file or accept the default name.
7	Click Save.
8	Open the file in Excel and format as desired.

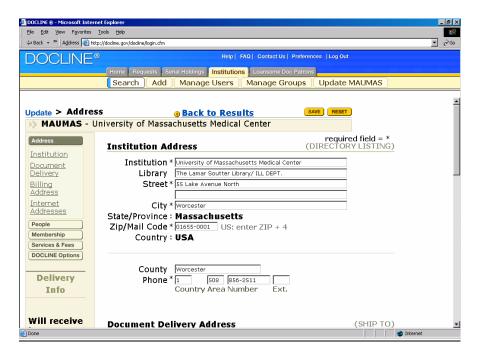


B-10. Update Addre<u>sses</u>

STEP	ACTION: Update Addresses
1	On the DOCLINE navigation bar, select Institutions .
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed. The Address page is displayed.
3	Click in the <i>Institution Address</i> field you wish to edit and make the desired changes.
4	Tab to the next field, or click to any field you wish to edit.
5	Click Save.



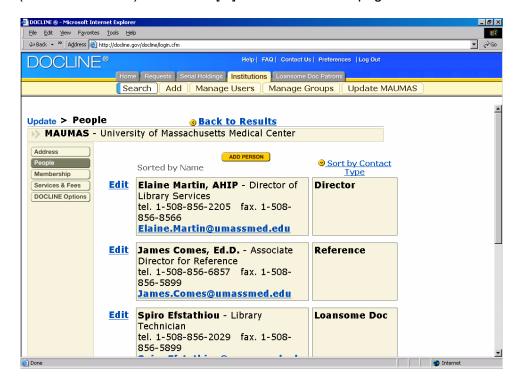
- The Institution address is used for directory listings (MEDLINEplus Consumer Health Libraries, NN/LM Member database, etc.) The Institution address should reflect the address of the library, not the ILL Department Delivery address.
- The Document Delivery address is the "Ship to:" in DOCLINE which appears on request receipts. The Document Delivery address should reflect the address where articles should be mailed.
- The Billing address is the "Bill to:" in DOCLINE which appears on request receipts. The Billing address should reflect the address where invoices for materials filled by lenders should be mailed.
- Your Internet addresses URLs should begin with "http://".



B-11. Update People (Contacts)

STEP	ACTION: Add People Contacts
1	On the DOCLINE navigation bar, select Institutions .
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click People on the Institution Navigation bar.
4	Click Add People.
View	The Add New Contact Person page is displayed.
5	Enter the person's contact info. Fields marked by an asterisk are required.
6	Select role(s) the person performs by checking corresponding Contact Type.
7	Click Save.

Click People (in the left column) and either: [a.] click the blue Edit page link -or- Add Person -



Up B-11. Update People (Contacts)

STEP	ACTION: Remove People Contacts
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click People on the Institution Navigation bar.
4	Click the Edit link next to the contact to be modified.
View	The contact person's record is displayed.
5	Click Delete Person.
6	On the Delete Confirmation page, click Yesor-
	Click Cancel to abandon the action.

STEP	ACTION: Update People Contacts
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click People on the Institution Navigation bar.
4	Click the Edit link next to the contact to be modified.
View	The contact person's record is displayed.
5	Modify the person's contact information. Fields marked by asterisk required.
6	Modify which role(s) the person performs by checking the corresponding Contact Type.
7	Click Save.

B-12. Manage Importing / Exporting Serial Holdings

The Membership page includes the data elements that describe an institution's NN/LM and DOCLINE membership. Most of the Membership page fields can only be edited by your regional DOCLINE coordinator or by NLM. To request a change to any of the "read-only" elements -- contact your DOCLINE Coordinator.

To authorize NLM to export your DOCLINE serial holdings data to OCLC, or update your DOCLINE Serial Holdings from imported data, do the following:

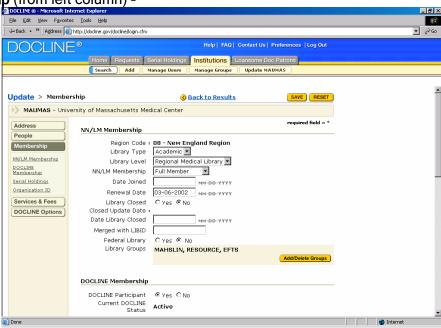
STEP	ACTION: Elect Batch Authorization Update
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click Membership on the Institution Navigation bar.
4	Click Serial Holdings on the Institution Navigation bar. -or- Scroll down to the "Serial Holdings" area.
5	Select one of the options in the Batch Authorization Update list box No Authorization Given Send Holdings to OCLC Update Holdings from OCLC
6	Verify your OCLC Symbol.
7	Click Save.



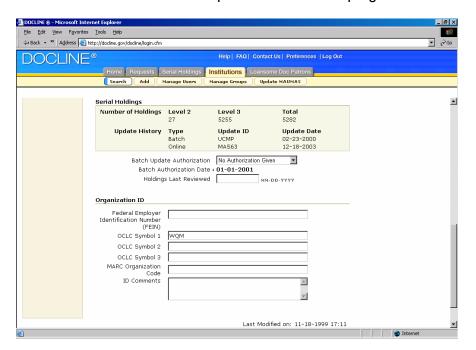
- A single unique OCLC symbol is required when **Send Holdings to OCLC** is selected.
- One or more OCLC symbols are required when Update Holdings from OCLC is selected.
- For additional information about Batch Update Authorization programs for Serials, please contact your DOCLINE Coordinator.

B-12. Manage Importing / Exporting Serial Holdings

Click Membership (from left column) -



Click drop-down arrow list box to select Batch Update Authorization program -



B-13. Review Serial Holdings

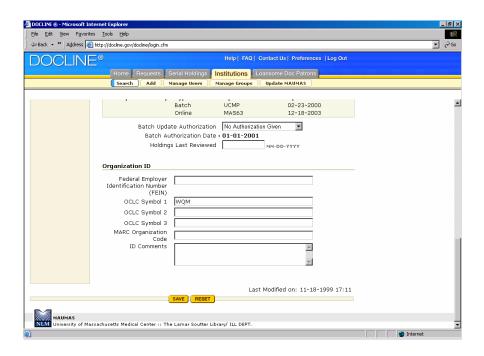
DOCLINE participants are required to maintain accurate serial holdings. Libraries can update individual holdings records in DOCLINE, import their holdings from OCLC or a MARC 21 file, or indicate the accuracy of their holdings through an annual review.

To indicate that an institution has reviewed their serial holdings and that they are accurate, do the following:

STEP	ACTION: Record Serial Holdings Reviewed Date
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click Membership on the Institution Navigation bar.
4	Click Serial Holdings on the Institution Navigation bar. -or- Scroll down to the "Serial Holdings" area.
5	Enter the date on which your institution completed reviewing their serial holdings.
6	Click Save.

B-14. Modify Institution IDs (OCLC, FEIN, MARC)

STEP	ACTION: Modify Institution ID'S
1	On the DOCLINE navigation bar, select Institutions .
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click Membership on the Institution Navigation bar.
4	Click Organization ID on the Institution Navigation baror-
	Scroll down to the "Organization ID" area.
5	Click in the organization ID field you wish to edit and make the desired changes.
6	Modify comments explaining IDs.
7	Click Save.

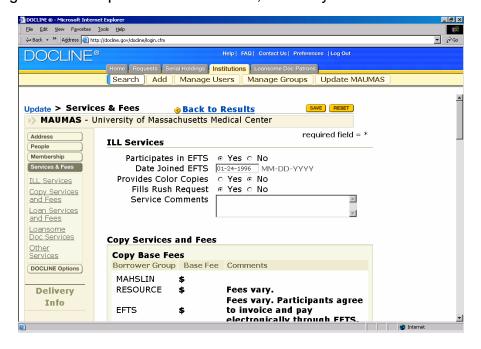


B-15. Modify Interlibrary Loan Service Options

STEP	ACTION: Modify ILL Service Options
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click Services & Fees on the Institution Navigation bar.
4	Modify the ILL services values by clicking the appropriate radio button.
5	Enter comments about your institution's ILL services.
6	Click Save.

<mark>▲ Notes</mark>:

■ To change the "Participates in EFTS" value, contact your DOCLINE Coordinator -

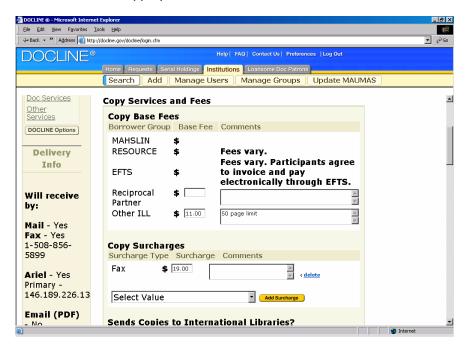


B-16. Modify Copy Service Options and Fees

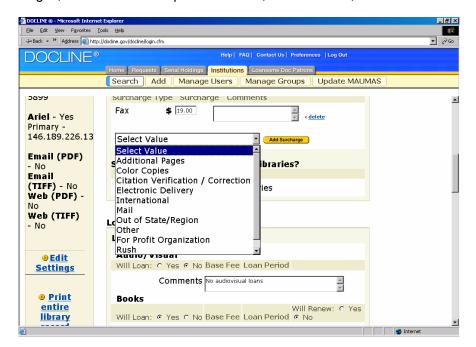
STEP	ACTION: Modify Copy Service Options / Fees
1	On the DOCLINE navigation bar, select Institutions .
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click Services & Fees on the Institution Navigation bar.
4	Click Copy Services and Fees on the Institution Navigation bar. -or- Scroll down to the Copy Services and Fees area.
View	The library groups your library is a member of will display with their associated charges and comments. Direct questions or changes about library groups to your RML.
5	Modify your base fee charge for reciprocal ILL partners and enter any comments.
6	Modify your base fee charge for other ILL borrowers and enter any comments.
7	Add any surcharges your library adds to its base fee for specific services or conditions. Select the surcharge type from the pull down list and click Add Surcharge . Enter the surcharge amount and explanatory comments. For example "2 hour service, Mon-Fri 8am - 3pm EST"
8	Indicate whether your library provides copy service to international libraries by checking the Yes or No radio button. If you select Yes , indicate to which countries you provide service. If you choose Selected Countries, press Add/Delete Countries. Select the countries served in the Countries popup window and click Save .
9	Click Save.

B-16. Modify Copy Service Options and Fees

To change Copy Base Fees, add the appropriate numbers to the dollar fields and click Save -



To add Copy Surcharges, click the Value drop-down list box, select a value, and click Add Surcharge -

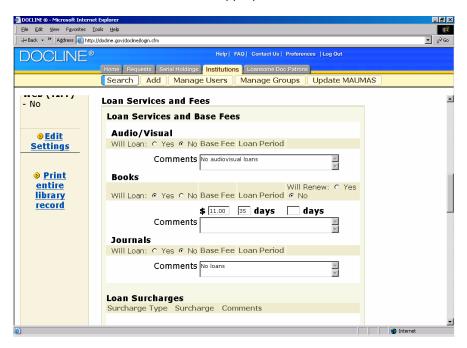


B-17. Modify Loan Service Options and Fees

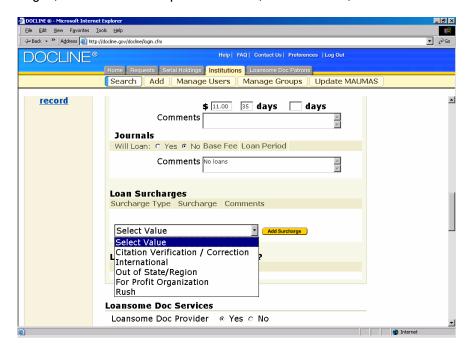
STEP	ACTION: Modify Loan Service Options/Fees
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click Services & Fees on the Institution Navigation bar.
4	Click Loan Services and Fees on the Institution Navigation bar. -or- Scroll down to the <i>Loan Services and Fees</i> area.
5	For Audio/Visual, Books, and Journals, indicate whether or not your library will loan these material types by checking either Yes or No . • If Yes, indicate whether your library will renew loans for these material types. • If Yes to Loans, indicate your library's base fee and loan period. • If Yes to Renewals, indicate your library's renewal period.
6	For Audio/Visual, Books, and Journals, enter any comments explaining services and/or fees.
7	Add any surcharges your library adds to its base fee for specific services or conditions. Select the surcharge type from the pull down list and click Add Surcharge . Enter the surcharge amount and explanatory comments.
_	For example "2 hour service, Mon-Fri 8am - 3pm EST".
7	Indicate whether your library provides loan service to international libraries by checking the Yes or No radio button. If you select Yes, indicate to which countries you provide service. If you choose Selected Countries, click Add/Delete Countries . Select the countries served in the Countries popup window and click Save .
8	Click Save.

B-17. Modify Loan Service Options and Fees

To change Loan Services and Base Fees, add to the appropriate fields and click Save -



To add Loan Surcharges, click the Value drop-down list box, select a value, and click Add Surcharge -



B-17. Modify Loan Service Options and Fees

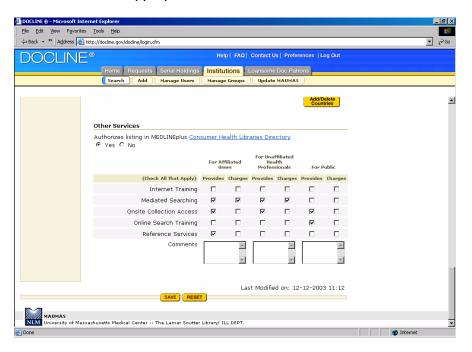
STEP	ACTION: Modify Loansome Doc Service Options
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click Services & Fees on the Institution Navigation bar.
4	Click Loansome Doc Services on the Institution Navigation bar. -or- Scroll down to the Loansome Doc Services area.
5	Indicate whether your library is a Loansome Doc provider by checking Yes or No .
6	Indicate to which user populations your library provides Loansome Doc service by checking the box under <i>Provides</i> (Checked = Yes).
7	Indicate whether your library charges for Loansome Doc service for each of the user populations by checking the box under <i>Charges</i> (Checked = Yes).
8	Enter comments about your institution's Loansome Doc services.
9	If your library provides service to users residing in an international country, indicate to which countries you provide service. If you choose Selected Countries, click Add/Delete Countries .
	Select the countries served in the Countries popup window and click Save .
10	Click Save.

B-18. Modify Loansome Doc Service Options and Fees

To change Loansome Doc Services, check the appropriate boxes and click Save -



To add Other Services, check the appropriate boxes and click Save -



B-19. Modify Library Service Options

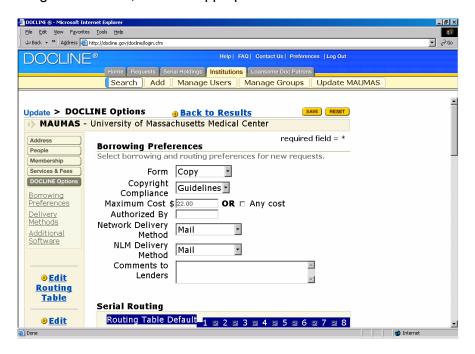
STEP	ACTION: Modify Library Service Options
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed
3	Click Services & Fees on the Institution Navigation bar.
4	Click Other Services on the Institution Navigation bar.
	-or-
	Scroll down to the <i>Other Services</i> area.
5	Indicate whether your library provides the listed services for each of the user populations (Checked = Yes).
6	Indicate whether your library charges for each listed service for each of the user populations by checking the box under <i>Charges</i> (Checked = Yes).
7	Enter comments about your institution's library services.
8	Click Save.

B-20. Set Defaults to Route New Requests

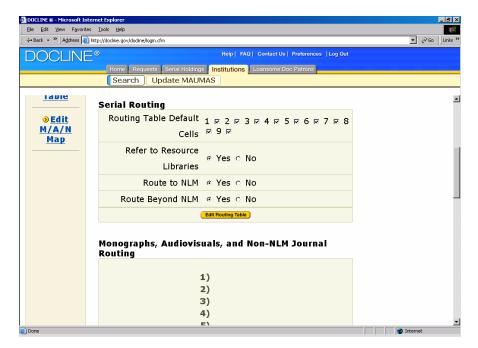
STEP	ACTION: Set Default Values for Borrow Requests
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click DOCLINE Options on the Institution Navigation bar.
4	Select the default Form of your requests: Copy, Color Copy, or Original (Loan).
5	Select the default method of Copyright Compliance: Guidelines or Law.
6	Enter the default <i>Maximum Cost</i> willing to be paid for ILL material. Enter a numeric value.
	If you need the material free of cost, enter "0.00". Select "Any cost" if your library is willing to pay any amount for ILL material.
7	Enter the default authorization for ILL material in the <i>Authorized</i> by field.
8	Select the default Network Delivery Method .
9	Select the default NLM Delivery Method.
10	Enter the default Comments to Lenders to display on DOCLINE Receipts.
11	In the <i>Serial Routing</i> area, indicate the default routing instructions for serials including your <i>Routing Table Default Cells</i> , whether to <i>Route to Resource Libraries</i> , whether to <i>Route to NLM</i> , and whether to <i>Route Beyond NLM</i> .
12	Click Save.

B-20. Set Defaults to Route Requests

To change Borrowing Preferences, fill in the appropriate information and click Save -

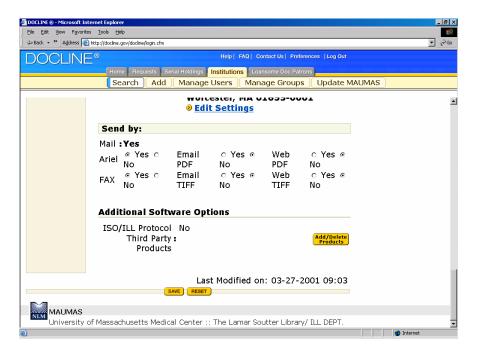


To change Serial Routing Options: click the appropriate boxes and radio buttons, then click Save -



B-20. Set Defaults to Route Requests

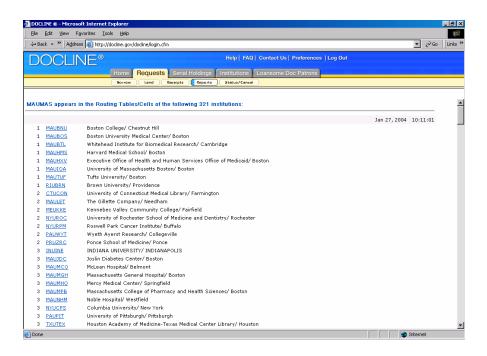
At the current time, there are no Additional Software Options available. Future systems development at the National Library of Medicine will include the implementation of DOCLINE interfaces to third party ILL management software packages, based on the ISO/ILL protocol.



B-21. View Institutions with Your LIBID in Their Routing Table

STEP	ACTION: Viewing Report 1-7
1	On the DOCLINE navigation bar, select Requests.
View	Your library's list of available reports is displayed.
2	Click on the "Routing table and M/A/N Map cells containing my LIBID" link.

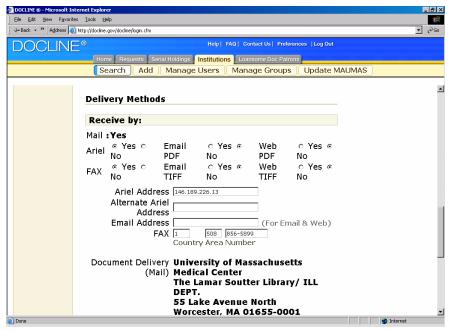
For example, according to the latest "Library Routing table and M/A/N Map cells containing my LIBID" Report, there are 321 institutions that have the Regional Library (Lamar Soutter) in their Routing Table -



B-22. Modify Delivery Methods

STEP	ACTION: Modify Delivery Methods
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click DOCLINE Options on the Institution Navigation bar.
4	Click Delivery Methods on the Institution Navigation bar. -or- scroll down to the <i>Delivery Methods</i> area.
5	In the <i>Receive</i> by area, indicate by which delivery methods your library can receive ILL material.
6	Enter a delivery address for each Receive by delivery method .
7	In the Send by area, indicate which delivery methods your library can receive.
8	Click Save.

To change Delivery Methods: click the appropriate radio buttons, enter the appropriate information, and click **Save** -



B-23. Update Your Routing Table

The Routing Table is the grouped list of institutions to which your serial requests will route, if the library reports owning the request volume or year and supports the requested delivery method. The institutions listed are your primary lending partners.

The Routing Table is comprised of nine (9) cells, each of which can contain up to twenty (20) libraries. The order of routing is sequential from Cell 1 through Cell 9. All libraries within a cell are evaluated for routing a request before the routing algorithm moves to the next cell of libraries. Routing within a cell is random to provide a degree of load balancing. Since routing within a cell is random, institutions are displayed in alphabetical order in the Routing Table. There is no "position" within a cell which determines routing order.

The Workspace is a holding area for institutions being added or moved as libraries work on modifying their Routing Table over a period of time.

Strategies for setting up Routing Tables vary from region to region

<u>For cells 1 through 3</u>: Use these for consortia members and local libraries for which you have a reciprocal borrowing/lending agreements. Cell 1 should be reserved for libraries with fewer than 100 titles in SERHOLD, and cells 2 and 3 for libraries with between 100-200 titles in SERHOLD. Place heavily utilized libraries of a consortium in cells 2 and 3, allowing DOCLINE to search the smaller institutions first. If you are a member of BHSL, the suggested cell placement for Level 2 BHSL is cell 2; for Level 3 BHSL, cell 3; and so forth. Cell 1 is for your local consortium and Level 1 BHSL libraries (i.e., libraries that have not submitted statistics for the previous year.)

For cells 4 through 6: Use these for non-consortium members with which you have a reciprocal agreements or libraries with more than 300 titles in SERHOLD. . If you are a member of BHSL, the suggested cell placement for Level 4 BHSL is cell 4; for Level 5 BHSL, cell 5; and so forth.

For cells 7 and 8: Use these for specialized libraries and Resource Libraries, placing those in geographic proximity to your institution in cell 7. For BHSL, Level 7 libraries should be placed in cell 7, before the placement of Resource Libraries. Unless they are in your local consortium Level 8, BHSL libraries should be prefixed only and should be used for unique materials.

For cell 9: Use this cell for very large Resource Libraries.

Your DOCLINE coordinator can provide valuable guidance for managing your Routing Table.

B-23. Update Your Routing Table

STEP	ACTION: Add Lending Libraries
1	On the DOCLINE navigation bar, select Institutions .
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click DOCLINE Options on the Institution Navigation bar.
4	Click the Edit Routing Table link on the Institution Navigation bar. -or- Click Edit Routing Table in the <i>Serial Routing</i> area of the DOCLINE Options page.
View	Your "Proposed" Routing Table and its associated Workspace displays. The Proposed tab allows you to edit your Routing Table and consists of your Routing Table currently in use by DOCLINE for routing plus any changes you have made (additions, deletions, moves). The Workspace contains any libraries which you have added from Institution Search, added via <i>Add to Workspace</i> on this page, or previously moved from the current Routing Table .
5	(Optional) In the <i>Add to Workspace</i> area, enter a valid LIBID and press Add . The institution is added to the Workspace.
6	In the Proposed Routing Table, click on the numbered tab corresponding to the cell to which you want to add an institution.
	In the Workspace: select the library or libraries to add to that cell by checking the box next to the institution name.
	Click the left pointing arrow pointing from the Workspace to the Routing Table -or-
	In the Workspace: select the library or libraries to add by checking the box next to the institution name. Select "Move to Cell #" from the list box and click Go.
7	To add more institutions, repeat Steps 5-6.
8	Click Save.
9	Click Request Approval once all changes have been made. This notifies your RML to review your Routing Table changes. The message "Routing table is awaiting approval" will appear in your Activity and Status area of the Home page.

B-23. Update Your Routing Table

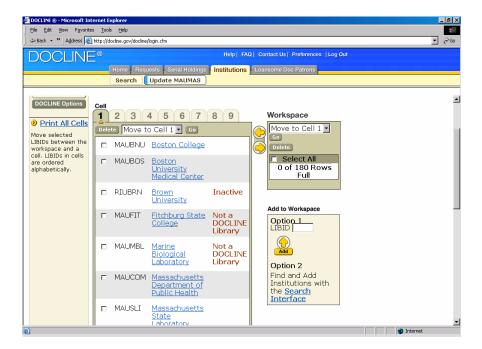


<u>Tip</u>: Institutions can be moved into the Workspace for later use. Just as with the Routing Table, remember to **Save** when adding, deleting, or moving libraries into or out of the Workspace before leaving the *Update Routing Table* page.

STEP	ACTION: Remove Lending Libraries
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click DOCLINE Options on the Institution Navigation bar.
4	Click the Edit Routing Table link on the Institution Navigation bar. -or- Click Edit Routing Table in the <i>Serial Routing</i> area of the DOCLINE Options page.
View	Your "Proposed" Routing Table and its associated Workspace displays. The Proposed tab allows you to edit your Routing Table and consists of your Routing Table currently in use by DOCLINE for routing plus any changes you have made (additions, deletes, moves). The Workspace contains any libraries which you have added from Institution Search, added via <i>Add to Workspace</i> on this page, or previously moved from the current Routing Table .
5	In the Proposed Routing Table, click on the cell number which contains the institution to be removed.
6	Select the institution(s) to be deleted by clicking the checkbox next to the institution name.
7	Click the right pointing arrow to move the institution to the Workspace for later use -or- Click Delete .
8	To remove additional libraries, repeat Step 5-7.
9	Click Save.
10	Click Request Approval once all changes have been made. This notifies your RML to review your Routing Table changes. The message "Routing table is awaiting approval" will appear in your Activity and Status area of the Home page.

B-23. Update Your Routing Table

To edit the Routing Table, you can navigate by Route A (Institutions | Update xxxxxx | Edit Settings Edit Routing Table) -or—by Route B (Institutions | Update xxxxxx | DOCLINE Options | Serial Options) -



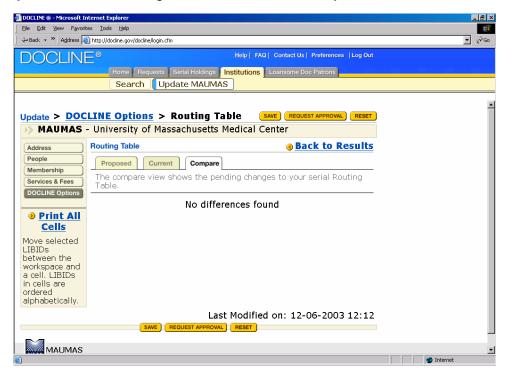
Notes:

- Even though you have saved changes to your Routing Table by clicking **Save**, changes do not actually take effect in Production until your DOCLINE Coordinator at the RML approves them.
- A message on your Home page will alert you that your Routing Table is under review. Once approval has occurred, the message on your Home page will be removed.
- Click on the Proposed, Current, and Compare tabs to take a less far-sighted, "forest" view of your table.

B-23. Update Your Routing Table

STEP	ACTION: View Routing Table Changes
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click DOCLINE Options on the Institution Navigation bar.
4	Click the Edit Routing Table link on the Institution Navigation bar. -or- Click Edit Routing Table in the <i>Serial Routing</i> area of the <i>DOCLINE Options</i> page.
View	Your "Proposed" Routing Table and its associated Workspace displays. The Proposed tab allows you to edit your Routing Table and consists of your Routing Table currently in use by DOCLINE for routing plus any changes you have made. The Workspace contains any libraries which you have added from Institution Search, added via <i>Add to Workspace</i> on this page, or previously moved from the current Routing Table.
5	Click on Current tab.
View	The Compare tab displays the difference between your Routing Table currently in use by DOCLINE for routing and your "Proposed" Routing Table which contains your changes.

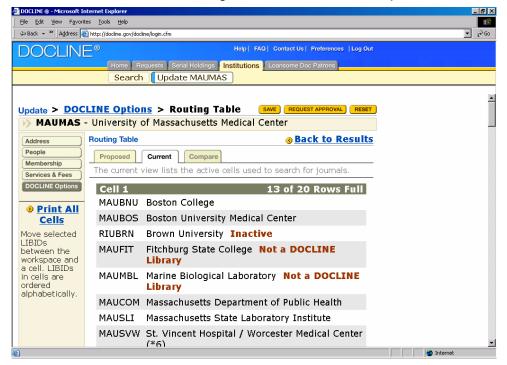
Click the Compare tab to view changes that occur between Proposed and Current



B-23. Update Your Routing Table

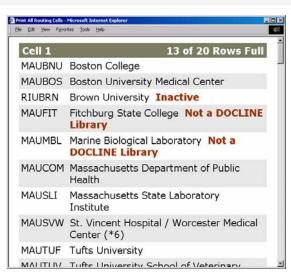
STEP	ACTION: View Current Routing Table
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid></libid> is your institution's LIBID.
View	Your library's institution record is displayed.
3	Click DOCLINE Options on the Institution Navigation bar.
4	Click the Edit Routing Table link on the Institution Navigation bar. -or- Click Edit Routing Table in the <i>Serial Routing</i> area of the <i>DOCLINE Options</i> page.
View	Your "Proposed" Routing Table displays. The Proposed tab allows you to edit your Routing Table and consists of your Routing Table currently in use by DOCLINE for routing plus any changes you've made (additions, deletes, moves). The Workspace contains any libraries which you've added from Institution Search, added via Add to Workspace on this page, or previously moved from the current Routing Table.
5	Click the Current tab.
View	The Current tab displays the Routing Table currently in use by DOCLINE for routing.

Click the Current tab to view the entire Routing Table as it now exists in production -



B-23. Update Your Routing Table

STEP	ACTION: Print Routing Table
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click DOCLINE Options on the Institution Navigation bar.
4	Click the Edit Routing Table link on the Institution Navigation bar. -or- Click Edit Routing Table in the Serial Routing area of the <i>DOCLINE Options</i> page
5	Click on the Print All Cells link.
View	Your library's current Routing Table is displayed.
6	Print via your browser's printing function (File, Print).
7	Close the Print window.



B-23. Update Your Routing Table

Notes:

- You will NOT be permitted to enter your own LIBID it will be rejected by the system!
- Don't mix apples with oranges "charge-free" and "charge-fee" lending libraries should never be stored within the same routing cell.
- You have a total maximum of 180 slots spread out over 9 cells; there is no need to fill them all.
- There's a random algorithm at work behind the scenes. Remember it does not matter where libraries fall within a particular cell -- an automatic search proceeds hierarchically across cells, not within them.
- Remove problem libraries: whether it is due to understaffing or other difficulties. Sometimes libraries cannot offer the rapid service needed and expected by others. If you find that your requests frequently sit unacknowledged at a specific library before routing onward, you may want to remove them fom your Routing Table. You can always add them back at a later date.
- Reduce your reliance on "prefixing":
 - let DOCLINE identify which libraries own the correct journal title and volume
 - if you're frequently prefixing requests, you may want to make changes to your Routing Table
- Your Routing Table is the <u>key</u> to efficient use of the DOCLINE system.

B-24. Update Your M/A/N Map

The M/A/N Map is an ordered list of institutions to which your monographic, audio/visual, and journal titles not in NLM's OPAC requests will route. The institutions listed are generally your primary lending partners. The M/A/N Map is comprised of nine (9) rows. The order of routing is sequential from Row 1 through Row 9.

The Workspace is a holding area for institutions being added or moved as libraries work on modifying their M/A/N Map over a period of time.

STEP	ACTION: Add Lending Libraries
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click DOCLINE Options on the Institution Navigation bar.
4	Click the Edit M/A/N Map link on the Institution Navigation bar -or- Click Edit M/A/N Map in the <i>Monographs, Audiovisuals, and Non-NLM Journal Routing</i> area of the <i>DOCLINE Options</i> page.
View	The M/A/N Map and its associated Workspace displays. The Workspace contains any libraries which you've added from Institution Search, added via <i>Add to Workspace</i> on this page, or previously moved from the M/A/N Map.
5	(Optional) In the <i>Add to Workspace</i> area, enter a valid LIBID and click Add . The institution is added to the Workspace.
6	In the Workspace, select the library or libraries to add to the M/A/N Map by checking the box next to the institution name. Click the arrow pointing from the Workspace to the M/A/N Map. The institutions are added to the bottom of the ordered list in order by LIBID -or- In the Workspace: select one (1) library to add by checking the box next to the institution name; select "Move to Row #" from the list box and click Go.
	The institution is inserted at that row position. Institutions are automatically reordered, moving each institution down one row.
7	To add more institutions, repeat Step 6.
8	Click Save.

Strategies for setting up an M/A/N Map vary from region to region. Your DOCLINE coordinator can provide valuable guidance for managing your M/A/N Map.

B-24. Update Your M/A/N Map

STEP	ACTION: Move Lending Libraries
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click DOCLINE Options on the Institution Navigation bar.
4	Click the Edit M/A/N Map link on the Institution Navigation bar -or-
	Click Edit M/A/N Map in the <i>Monographs, Audiovisuals, and Non-NLM Journal Routing</i> area of the <i>DOCLINE Options</i> page.
View	The M/A/N Map and its associated Workspace displays. The Workspace contains any libraries which you've added from Institution Search, added via Add to Workspace on this page, or previously moved from the M/A/N Map.
5	In the M/A/N Map, select a library to move within the M/A/N Map by checking the box next to the institution name.
6	Select "Move to Row #" from the list box and click Go . Institutions are automatically reordered, moving the other institutions in the list up or down.
7	To move additional institutions, repeat Steps 5-6.
8	Click Save.

Update Your M/A/N Map

STEP	ACTION: Remove Lending Libraries
1	On the DOCLINE navigation bar, select Institutions.
2	On the DOCLINE sub navigation bar, select Update <libid></libid> where <libid> is your institution's LIBID.</libid>
View	Your library's institution record is displayed.
3	Click DOCLINE Options on the Institution Navigation bar.
4	Click the Edit M/A/N Map link on the Institution Navigation bar. -or- Click Edit M/A/N Map in the <i>Monographs, Audiovisuals, and Non-NLM Journal Routing</i>
	area of the <i>DOCLINE Options</i> page.
View	The M/A/N Map and its associated Workspace displays. The Workspace contains any libraries which you've added from Institution Search, added via Add to Workspace on this page, or previously moved from the M/A/N Map.
5	In the M/A/N Map, select the library or libraries to delete from the M/A/N Map by checking the box next to the institution name.
6	Click the right pointing arrow to move the institution to the Workspace for later use. -or-
	Click Delete. Institutions are automatically reordered, moving each library up.
7	To move additional institutions, repeat Steps 5-6.
8	Click Save.



- If your institution utilizes OCLC for $\underline{\mathsf{all}}$ monographic borrowing, it is **NOT** necessary to fill in an M/A/N map.
- The first cell in your M/A/N Map should contain your primary lenders of monographs, audiovisuals, and non-serial titles (usually a large Resource Library with an extensive collection.)

END OF SECTION B

